



**DELEGATE'S REPORT**

12<sup>th</sup> June 2007

<b>DR3</b>	<b>LOCAL GOVERNMENT LEARNING SOLUTIONS</b>
<b>SUPP</b>	<b>FILE: 242      CLR JHB      {Folio No. *}</b>

**SUMMARY:**

Reporting on attendance at two workshops on Thursday 7 June 2007 whilst in Sydney for the Shires Association of NSW Annual Conference

**DESCRIPTION:**

**Mediation Skills for Councillors**

The Models of Intervention include:

- . Negotiation
- . Mediation
- . Conciliation
- . Arbitration
- . Litigation

In the even to of a dispute the interests of negotiation, mediation and facilitation are far more preferable to litigation and arbitration.

In dealing with the community, Councillors should be good listeners indicate curiosity and compassion and ensure you are aware of the situation the subject of conversation.

**Probing Questioning Techniques**

The format of this Workshop, conducted by Mr Dennis Banicevic Senior Audit Consultant with Pricewaterhouse Coopers, was "How To Ask The Hard Financial Questions". A copy of the document provided is attached as [Appendix A – Page F1](#)

Councillors should be mindful of their responsibilities in signing off of the 2007 – 2008 Management Plan.

Both workshops were well conducted.

**REPORT IMPLICATIONS:**

- **Environmental**

***Nil***

- ***Social***

***Nil***

- ***Economic (Financial)***

***Nil***

- ***Policy or Statutory***

***Nil***

**RECOMMENDATION:**

1. **That Councillors appreciate the advice – Councillor’s responsibilities – in signing off on the 2007 – 2008 Management Plan.**
2. **That the Shires Association of NSW be congratulated for providing for the workshops conducted by Local Government Learning Solutions.**

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**COUNCILLOR J H BOWELL**

